Veeva Network 23R3.1.1 Data Governance

February 2024

Contents

Data governance

The data governance document describes data changes introduced in this release as of the publication date of this document.

Adding new fields to your Veeva OpenData subscription

When Veeva OpenData adds new fields to a country that you are subscribed to, you can add the field to the subscription so that it's ready to receive data and be managed by Veeva OpenData.

For information about adding new Veeva OpenData fields to your subscription, see the topic called Adding Veeva OpenData fields in the *Veeva Network Online Help*.

Enabling Veeva OpenData fields for extended use

Veeva OpenData fields can be enabled to load local data or third party data. A field can be managed by Veeva in some countries, managed by a third party source in other countries, or be owned by a customer in the remaining countries.

Administrators can view ownership of the data model fields, by country, in the Network user interface by navigating to **Data Model** and choosing the **Customer Master** data domain. Click **Export Data Model** or select an object to view specific field details.

 For more information about enabling Veeva OpenData fields for local or third party data use, see the topic called Enabling data model fields in the *Veeva Network Online Help*.

Data Governance document updates

No changes have been made to the Data Governance document since it was published for the Sandbox release.

Country support

Veeva OpenData data models have been added for the following countries:

- Angola (AO)
- Botswana (BW)
- Burkina Faso (BF)
- Ethiopia (ET)
- Iraq (IQ)
- Madagascar (MG)
- Mali (ML)
- Namibia (NA)
- Nigeria (NG)
- Sierra Leone (SL)

These countries will be managed in the EMEA OpenData instance.

These data models are based on the Other Countries (ZZ) data model. The data models also include additional fields so they are consistent with other European OpenData data models.

The activated reference codes are based on the reference codes that are activated for Other Countries (ZZ), along with additional reference codes supported by the European OpenData team.

Localization

The Network UI, data model, and reference codes use the following languages for each country.

Country	Network UI and Data Model	Reference Codes
Angola (AO)	Portuguese (pt)	Portuguese (pt)
Botswana (BW)	English (en)	English (en)
Burkina Faso (BF)	French (fr)	French (fr)
Ethiopia (ET)	English (en)	English (en)

Country	Network UI and Data Model	Reference Codes
Iraq (IQ)	English (en)	English (en)
Madagascar (MG)	English (en), French (fr)	English (en), French (fr)
Mali (ML)	French (fr)	French (fr)
Namibia (NA)	English (en)	English (en)
Nigeria (NG)	English (en)	English (en)
Sierra Leone (SL)	English (en)	English (en)

Data privacy opt out

Veeva OpenData now manages HCP opt outs in the following countries:

- Angola (AO)
- Botswana (BW)
- Burkina Faso (BF)
- Ethiopia (ET)
- Iraq (IQ)
- Madagascar (MG)
- Mali (ML)
- Namibia (NA)
- Nigeria (NG)
- Sierra Leone (SL)

Two data model fields have been enabled for these countries for the HCP object:

- `data_privacy_opt_out__v`
- `data_privacy_opt_out_date__v`

Records that are opted-out by Veeva OpenData do not display and cannot be accessed in downstream systems. This ensures data privacy for opted-out HCPs to satisfy regional regulatory requirements.

Opted-out countries

To review the list of opted-out countries, in the Admin console:

1. Click **Data Model > Data Domains** and choose the **Customer Master** domain.
2. Select the **Health Care Professional** object and find the `data_privacy_opt_out__v` field in the **Fields** section.
3. Click the field to review the list of opted-out countries that are managed by Veeva OpenData.

Field updates for EMEA

An existing field has been added for these countries. The field will be automatically added to standard profile layouts, but it must be added to any custom profile layouts that you have created for this country or region.

Registration ID field

The `registration_id__v` field is added to the HCP object for the following countries:

- Cameroon (CM)
- Cote d'Ivoire (CI)
- Ghana (GH)
- Kenya (KE)
- Mauritius (MU)
- Senegal (SN)

This is an existing field, so it will not be managed by OpenData by default.

Field updates for APAC

Thailand

The following reference type field is added to the License object:

- `licensing_body__v`

This is an existing field, so it will not be managed by OpenData by default. The field will be automatically added to standard profile layouts, but it must be added to any custom profile layouts that you have created for this country or region.

The `licensing_body__v` field uses the **LicensingBody** reference type.

The following reference codes have been added to **LicensingBody** for Thailand:

Reference Code	Definition	Translation (EN)	Translation (TH)
THFDA	The Food and Drug Administration of Thailand is under the governance of the Ministry of Public Health. The Thai FDA has the responsibility to grant licenses for pharmacies located within Bangkok.	Food & Drug Administration of Thailand	สำนักงานคณะกรรมการอาหารและยา
THMC	The Medical Council of Thailand is the country's professional regulatory body for the medical profession. The council is responsible for granting and revoking licenses to practice medicine in Thailand.	Medical Council of Thailand	แพทยสภา
THMPH	The Ministry of Public Health in Thailand have smaller local bodies for each province. These provincial offices have the responsibility to grant licenses for pharmacies located outside of Bangkok.	Ministry of Public Health of Thailand (Provincial)	กระทรวงสาธารณสุขประจำจังหวัด
THPC	The Pharmacy Council of Thailand is an organization representing pharmaceutical professionals. The Pharmacy Council has the power and duty to accept registration and issue licenses to applicants to become pharmaceutical practitioners in Thailand.	Pharmacy Council of Thailand	สภาเภสัชกรรม

Global data updates

The following sections describe reference data considerations and updates for applicable regions.

ALL COUNTRIES

The following changes have been applied:

Object	Field	Reference Type	Code	Description (EN)	Translation
Address	administrative_area__v	AddressAdminArea	ET-SI	Sidama	
			ET-SW	Southwest Ethiopia Peoples	
			IN-CG	Chhattīsgarh	
			IN-OD	Odisha	
			IN-TS	Telangāna	
			IN-UK	Uttarākhand	
			IQ-KI	Kirkūk	
			IQ-KR	Iqlīm Kūrdistān	
			ML-10	Taoudénit	
			ML-9	Ménaka	
			PH-MGN	Maguindanao del Norte	Hilagang Magindanaw
			PH-MGS	Maguindanao del Sur	Timog Magindanaw
			SL-NW	North Western	

DENMARK

The following changes have been applied:

Object	Field	Reference Type	Code	Description (EN)	Translation
HCP	hcp_focus_area_1__v to hcp_focus_area_36__v	HCPFocusArea	TRANS	Transplant	

FINLAND

The following changes have been applied:

Object	Field	Reference Type	Code	Description (EN)	Translation
HCP	hcp_focus_area_1__v to hcp_focus_area_36__v	HCPFocusArea	TRANS	Transplant	

FRANCE

The following changes have been applied:

Object	Field	Reference Type	Code	Description (EN)	Translation
HCP, HCO	specialty_1__v to specialty_10__v	Specialty	MYC	Mycology	Mycologie Médicale

GREECE

The following changes have been applied:

Object	Field	Reference Type	Code	Description (EN)	Translation
HCO	hco_type__v	HCO Type	4_71	Hospice	Κέντρο Ανακουφιστικής Φροντίδας
			4:23	Optical Center	Οπτικά
			4:8	Organization, Nursing Home / Long Term Care	Γηροκομείο / Κέντρο Μακροχρόνιας Φροντίδας
HCP	professional_title__v	HCPProfessionalTitle	ORTP	Orthoptist	Ορθοπτικός
HCP, HCO	specialty_1__v to specialty_10__v	Specialty	OPT	Optometry	Οφθαλμομετρία
			ORTHOP	Orthoptics	Ορθοπτική
			PDD	Pediatric Dermatology	Παιδο-δερματολογία
			PDI	Pediatric Infectious Disease	Παιδο-λοιμωξιολογία
			PDP	Pediatric Pulmonology	Παιδο-πνευμονολογία
			PG	Pediatric Gastroenterology	Παιδο-γαστρεντερολογία
HCP, ParentHCO	primary_relation_type__v, relationship_type__v	RelationType	OPTI	Optician	Οπτικός
			OPTO	Optometrist	Οπτομέτρης
			ORTHOP	Orthoptics	Ορθοπτικός

HONG KONG

The following changes have been applied:

Object	Field	Reference Type	Code	Description (EN)	Translation
HCO	hco_type__v	HCOType	9_33	Chinese Medicine Clinics	
			9_34	Dental Clinics	
			9_35	Healthy Center	
			9_36	Public Health Centers	
			9_39	Private clinic	

INDIA

The following changes have been applied:

Object	Field	Reference Type	Code	Description (EN)	Translation
HCO	business_type__v	HCOBusinessType	SEMI	NHS Service/Private	

MACAO

The following changes have been applied:

Object	Field	Reference Type	Code	Description (EN)	Translation
HCO	hco_type__v	HCOType	9_32	Clinic	
			9_33	Chinese Medicine Clinics	
			9_34	Dental Clinics	

Object	Field	Reference Type	Code	Description (EN)	Translation
			9_35	Healthy Center	
			9_36	Public Health Centers	
HCP, HCO	specialty_1__v to specialty_10__v	Specialty	MYC	Mycology	Mycologie Médicale

NORWAY

The following changes have been applied:

Object	Field	Reference Type	Code	Description (EN)	Translation
HCP	hcp_focus_area_1__v to hcp_focus_area_36__v	HCPFocusArea	TRANS	Transplant	Transplantasjon

SINGAPORE

The following changes have been applied:

Object	Field	Reference Type	Code	Description (EN)	Translation
HCO	major_class_of_trade__v	MajorClassofTrade	14	Medical School	
			19	Prison	
			36	Health Care System Administration	

SOUTH KOREA

The following changes have been applied:

Object	Field	Reference Type	Code	Description (EN)	Translation
HCO	major_class_of_trade__v	MajorClassofTrade	40	Residential and Long-Term Care Facilities	요양병원

SWEDEN

The following changes have been applied:

Object	Field	Reference Type	Code	Description (EN)	Translation
HCP	hcp_focus_area_1__v to hcp_focus_area_36__v	HCPFocusArea	TRANS	Transplant	

THAILAND

The following changes have been applied:

Object	Field	Reference Type	Code	Description (EN)	Translation
License	licensing_body__v	LicensingBody	THFDA	Food & Drug Administration of Thailand	สำนักงานคณะกรรมการอาหารและยา
			THMC	Medical Council of Thailand	แพทยสภา
			THMPH	Ministry of Public Health of Thailand (Provincial)	กระทรวงสาธารณสุขประจำจังหวัด
			THPC	Pharmacy Council of Thailand	สภาเภสัชกรรม

Global data inactivations

The following sections list reference codes that have been inactivated by Veeva OpenData for the countries listed. Veeva OpenData does not use these codes in their data; you may choose to update reference code mappings accordingly unless they are required by your own data.

AUSTRALIA

The following changes have been applied:

Object	Field	Reference Type	Code	Description (EN)
HCP	hcp_type__v	HCPType	A	Animal Health
			RES	Researcher
			S	Student

INDIA

The following changes have been applied:

Object	Field	Reference Type	Code	Description (EN)
HCP	hcp_type__v	HCPType	A	Animal Health
			DT	Dentist
			NU	Nurse
			P	Prescriber
			S	Student
			T	Technician

INDONESIA

The following changes have been applied:

Object	Field	Reference Type	Code	Description (EN)
HCP	hcp_type__v	HCPType	A	Animal Health
			NU	Nurse
			O	Business Professional
			P	Prescriber
			S	Student
			T	Technician

MALAYSIA

The following changes have been applied:

Object	Field	Reference Type	Code	Description (EN)
HCP	hcp_type__v	HCPType	A	Animal Health
			DT	Dentist
			NU	Nurse
			P	Prescriber
			S	Student
			T	Technician

PHILIPPINES

The following changes have been applied:

Object	Field	Reference Type	Code	Description (EN)
HCP	hcp_type__v	HCPType	A	Animal Health
			DT	Dentist
			NU	Nurse
			O	Business Professional
			P	Prescriber
			S	Student
			T	Technician

SOUTH AFRICA

The following changes have been applied:

Object	Field	Reference Type	Code	Description (EN)
HCP, HCO	specialty_1__v to specialty_10__v	Specialty	ACU	Acupuncture
			ADM	Addiction Medicine
			AMD	Administrative Medicine
			AMF	Adolescent Medicine (Family Medicine)
			ANDR	Andrology (Men's Health)
			APM	Pain Medicine (Anesthesiology)
			AS	Abdominal Surgery

Object	Field	Reference Type	Code	Description (EN)
			AUD	Audiology
			BIOCHEM	Biochemistry
			CCN	Critical Care Neurosurgery
			CCP	Pediatric Critical Care Medicine
			CGC	Genetics Counseling
			CHC	Chiropractic Pediatrics
			CHN	Child Neurology
			CPHARM	Community Pharmacy
			CPP	Pediatrics/Psychiatry
			DIA	Diabetes
			DR	Diagnostic Radiology
			GYN	Gynecology
			HO	Hematology/Oncology
			HPHARM	Hospital Pharmacy
			HPM	Hospice & Palliative Medicine
			IG	Immunology
			LM	Legal Medicine
			MCB	Microbiology (Research)
			MDM	Medical Management
			MID	Midwifery
			MM	Medical Microbiology
			NDP	Neurodevelopmental Disabilities (Ped)

Object	Field	Reference Type	Code	Description (EN)
			NON	Neurologic Oncology
			NTR	Nutrition
			OP	Pediatric Orthopedics
			OPT	Optometry
			OSG	Oral & Maxillofacial Surgery (Dentistry)
			PAN	Pediatric Anesthesiology (Pediatrics)
			PDA	Pediatric Allergy
			PDC	Pediatric Cardiology
			PDD	Pediatric Dermatology
			PDE	Pediatric Endocrinology
			PDI	Pediatric Infectious Disease
			PDO	Pediatric Otolaryngology
			PDP	Pediatric Pulmonology
			PED	Pedodontics (Pediatric Dentistry)
			PG	Pediatric Gastroenterology
			PHM	Pharmaceutical Medicine
			PHO	Pediatric Hematology/Oncology
			PHRT	Pharmacology & Toxicology
			PHT	Physical Therapy
			PHY	Physiatry
			PMD	Pain Medicine
			PMN	Pain Medicine (Neurology)

Object	Field	Reference Type	Code	Description (EN)
			PN	Pediatric Nephrology
			PO	Pediatric Ophthalmology
			POD	Podiatry
			POH	Orthopedic & Primary Podiatric Medicine
			PPR	Pediatric Rheumatology
			PSN	Neuropsychology
			PSY	Psychology
			PTP	Pediatric Transplant Hepatology
			RCT	Respiratory Care Therapy
			RES	Research Medicine
			SINF	Nursing Care
			SLP	Speech & Language Pathology
			TPM	Transplant Medicine
			TROP	Tropical Medicine
			TS	Thoracic Surgery
			UP	Pediatric Urology
			VENE	Venereology
			VET	Veterinary Medicine
			VM	Vascular Medicine

THAILAND

The following changes have been applied:

Object	Field	Reference Type	Code	Description (EN)
HCP	hcp_type__v	HCPType	A	Animal Health
			DT	Dentist
			NU	Nurse
			P	Prescriber
			S	Student
			T	Technician

VIETNAM

The following changes have been applied:

Object	Field	Reference Type	Code	Description (EN)
HCP	hcp_type__v	HCPType	A	Animal Health
			NU	Nurse
			O	Business Professional
			P	Prescriber
			S	Student
			T	Technician

Translation updates

The following sections describe translation updates for applicable regions.

CHINESE - SIMPLIFIED

The following changes have been applied:

Object	Field	Reference Type	Code	Previous Translation	New Translation
Address	administrative_area__v	AddressAdminArea	IN-CG		恰蒂斯加尔
			IN-CT	恰蒂斯加尔	恰蒂斯加尔 (IN-CT)
			IN-OD		奥里萨
			IN-OR	奥里萨	奥里萨 (IN-OR)
			IN-TG	特兰伽纳	特兰伽纳 (IN-TG)
			IN-TS		特兰伽纳
			IN-UK		乌塔兰恰尔
			IN-UT	乌塔兰恰尔	乌塔兰恰尔 (IN-UT)

CHINESE - TRADITIONAL

The following changes have been applied:

Object	Field	Reference Type	Code	Previous Translation	New Translation
Address	administrative_area__v	AddressAdminArea	IN-TG	泰倫加納	泰倫加納 (IN-TG)
			IN-TS		泰倫加納

DUTCH

The following changes have been applied:

Object	Field	Reference Type	Code	Previous Translation	New Translation
HCP	hcp_focus_area_1__v to hcp_focus_area_36__v	HCPFocusArea	PDD		Kinderdermatologie
			PEDHAEMONC		Pediatric Hematology/Oncology
			PEDPNEU		Kinderlongziekten
HCP, HCO	specialty_1__v to specialty_10__v	Specialty	EM	Traumageneeskunde	Traumageneeskunde/Spoedeisende Geneeskunde

ENGLISH - AMERICAN

The following changes have been applied:

Object	Field	Reference Type	Code	Previous Translation	New Translation
Address	administrative_area__v	AddressAdminArea	BY-BR	Brestskaya voblasts'	Brest region
			BY-HM	Horad Minsk	Minsk city

Object	Field	Reference Type	Code	Previous Translation	New Translation
			BY-HO	Homyel'skaya voblasts'	Gomel region
			BY-HR	Hrodzenskaya voblasts'	Grodno region
			BY-MA	Mahilyowskaya voblasts'	Mogilev region
			BY-MI	Minskaya voblasts'	Minsk region
			BY-VI	Vitsyebskaya voblasts'	Vitebsk region
			ET-AA	Ādīs Ābeba	Addis Ababa
			ET-AF	Āfar	Afar
			ET-AM	Āmara	Amara
			ET-BE	Bīnshangul Gumuz	Benshangul-Gumaz
			ET-DD	Dirē Dawa	Dire Dawa
			ET-GA	Gambēla Hizboch	Gambela Peoples
			ET-HA	Hārerī Hizb	Harari People
			ET-OR	Oromīya	Oromia
			ET-SN	YeDebub Bihēroch Bihēreseboch na Hizboch	Southern Nations, Nationalities and Peoples
			ET-SO	Sumalē	Somali
			ET-TI	Tigray	Tigrai
			IN-CT	Chhattisgarh	Chhattisgarh (IN-CT)
			IN-OR	Odisha	Odisha (IN-OR)
			IN-TG	Telangana	Telangana (IN-TG)
			IN-UT	Uttarakhand	Uttarakhand (IN-UT)
			IQ-TS	Kirkūk	Kirkūk (IQ-TS)

Object	Field	Reference Type	Code	Previous Translation	New Translation
			KZ-AKM	Aqmola oblysy	Aqmola Region
			KZ-AKT	Aqtöbe oblysy	Aqtobe Region
			KZ-ALA	Almaty	Almaty City
			KZ-ALM	Almaty oblysy	Almaty Region
			KZ-AST	Astana	Astana city
			KZ-ATY	Atyraū oblysy	Atyrau Region
			KZ-BAY	Bayqongyr	Bayqonyr City
			KZ-KAR	Qaraghandy oblysy	Qaraghandy Region
			KZ-KUS	Qostanay oblysy	Qostanay Region
			KZ-KZY	Qyzylorda oblysy	Qyzylorda Region
			KZ-MAN	Mangghystaū oblysy	Mangghystau Region
			KZ-PAV	Pavlodar oblysy	Pavlodar Region
			KZ-SEV	Soltüstik Qazaqstan oblysy	North Kazakhstan Region
			KZ-VOS	Shyghys Qazaqstan oblysy	East Kazakhstan Region
			KZ-YUZ	Türkistan oblysy	Turkistan Region
			KZ-ZAP	Batys Qazaqstan oblysy	West Kazakhstan Region
			KZ-ZHA	Zhambyl oblysy	Zhambyl Region
			NG-NA	Nassarawa	Nasarawa

GREEK

The following changes have been applied:

Object	Field	Reference Type	Code	Previous Translation	New Translation
HCO	hco_type__v	HCO Type	4_52		Κέντρο Αποκατάστασης και Αποθεραπείας

JAPANESE

The following changes have been applied:

Object	Field	Reference Type	Code	Previous Translation	New Translation
Address	administrative_area__v	AddressAdminArea	IN-TG	テランガーナ州	テランガーナ州 (IN-TG)
			IN-TS		テランガーナ州